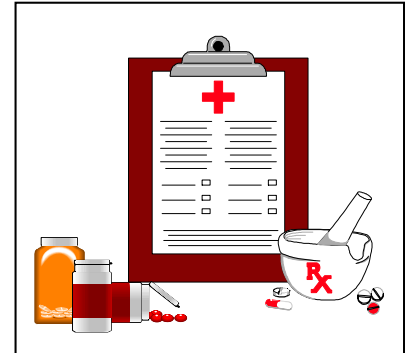


Medication Management Program

(An Extra Layer Of Safety For Our Residents)

There are prescribed medications from various doctors, orders renewed by pharmacists, changes of dosage or strength by the doctors, plus over-the-counter remedies. It can all be so confusing...and possibly overwhelming. We untangle the web by having a system of checks and balances that organize the medicines and relay changes in the health conditions of our residents to their medical professionals.



Here Are 10 Of The Important Steps We Take

- 1) For our resident's safety, we check medication containers for content, correct labeling and expiration dates.
- 2) Our staff ensures that the doctors' orders are followed.
- 3) We make sure that even over-the-counter medications have a doctor's order to avoid the chance of adverse interactions.
- 4) Independent audits are conducted twice per month by Modern Health Pharmacy to make sure medications are being administered correctly and regulations are being followed. In addition, they perform in-service trainings on a regular basis to keep the staff informed on changes and advancements in pharmaceuticals.
- 5) Our staff works as a team to spot changes in health condition and inform the doctor(s) and the family.
- 6) When a resident is having a tough day and resists taking his/her medication, our staff understands. But they don't give up. Instead, with compassion, they use their professional experience and persistence to get the resident to take his/her medications.
- 7) When an acute problem arises and our resident is treated by someone other than their own doctor, our recordkeeping adds an extra layer of safety.
- 8) When new medications are introduced, our staff watches for common side effects and behavioral changes that are evidence of an adverse medication reaction.
- 9) Our staff weighs each resident on a monthly basis. Among other things, they are looking for side effects (gain or loss) commonly caused by medications, such as diuretic therapy. If there is a change, the doctor is informed and we increase the frequency of weight checks.
- 10) When our residents visit their doctor(s), we provide a progress report for the doctors(s). We also manage the follow-up protocols of their doctor(s) and inform the residents' families.